

Report Sanitary Sewer Overflows



Protect Our Health and the Environment

Sanitary Sewer Overflow (SSO) can contain raw sewage, such as bacteria, that can be harmful to our health. For that reason, it is important to follow these steps if you see an SSO:

- Stay away from the overflow area (typically a manhole). This is especially important for children and pets who may play near the overflow area, which can be a street, public park, or local streams, creeks, and river.
- Stay away from and do not touch the overflow. If you come in contact with the sewage overflow, immediately wash your hands thoroughly in warm, soapy water before handling food or touching other people or surfaces.
- Report the location of the overflow immediately to the Department of Public Works at the following numbers:
From your residence or cell phone: **311** any time day or night
Monday – Friday 8:00AM – 5:00PM: (225) 389-3090
Monday – Friday after 5:00PM: (225) 389-2070
Saturday and Sunday: (225) 389-2070
Holidays: (225) 389-2070

If you see liquid coming out of a manhole cover with “Sanitary Sewer” on it, it is probably wastewater. Even if it’s not brown or yellowish in color, it still may contain sewage. Stay away from the liquid and report it so the Baton Rouge Department of Public Works can stop it quickly and clean it up right away.

**REMEMBER: REPORT ALL SEWER OVERFLOWS
to the Department of Public Works at the above phone numbers.
Your quick action can help minimize the impacts!**

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